

# Seeing and updating my child's information on the Parent Portal or Parent App

The **Student Profile** on the Parent Portal gives you an overview of the student's personal details. To get to the student profile, select the green **View Student Profile** button.

Quick Actions ▼



Rebecca Allen

Form1MJ

View Student Profile

## Notices and consents

This section contains a list of missing information (including consents) on the student's profile.

**Top Tip:** You'll still see these flag up after you've filled in the information if your school needs to approve changes made. Please wait for your school to approve the changes without adding this information again.

### On the Parent Portal

You can also see these on your Homepage, under the **View Student Profile** button.

View Student Profile

You have no unread messages

Notices

You have not consented to Photograph Student for Rebecca Allen - click to correct ▶

For consents, you need to either **Give** or **Decline** consent.

## Review Consent

|              |                    |
|--------------|--------------------|
| Student      | Rebecca Allen      |
| Consent type | Photograph Student |
| Note ⓘ       | <div></div>        |

Decline Consent

Cancel

Give Consent

You'll need to contact your school if you need to change whether you've consented or not. This is not possible to change through the Parent Portal, but you can see your consents at the bottom of the page.

| Consents           |                                           |
|--------------------|-------------------------------------------|
| Photograph Student | Rejected by Jonathan Allen on 12 May 2021 |

## Consent

### Consent Details

|                |                        |
|----------------|------------------------|
| Consent type   | Photograph Student     |
| Requested date | 12 May 2021            |
| Status         | Declined (12 May 2021) |
| Response by    | Jonathan Allen         |

Close

## On the Parent App

To update this information, click on a notice.



Mason Bell  
2RH

### Notices

Mason Bell does not have a  
transportation method recorded



You have not consented to  
Internet Access for Mason Bell



You have not consented to  
Photograph Student for Mason  
Bell



Add the information, then click **Confirm**.

Once you've filled in all the information, the notices will disappear - you can edit the information by clicking into the data further down your child's profile.

For consents, you need to either **Give** or **Decline** consent.

×

Set Consent

Consent

Photograph Student

Note

Photos for internal purposes only

Decline Consent

Give Consent

If you choose to decline the consent, you will be asked to confirm your choice.

×

Set Consent

Consent

Refuse Consent?

Are you sure you want to refuse this consent?

Close

Yes

You'll need to contact your school if you need to change whether you've consented or not. This is not possible to change through the Parent Portal, but you can see your consents at the bottom of the page. [Click for more information.](#)

| Consents                                                         |   |
|------------------------------------------------------------------|---|
| Internet Access<br>Rejected by Jeremy Bell on<br>17 May 2019     | > |
| Photograph Student<br>Consented by Jeremy Bell on<br>17 May 2019 | > |











### Consent

#### Consent Details

Consent type

Photograph Student

Requested date

11 Oct 2018

Status

Consented (17 May 2019)

Response by

Jeremy Bell

#### Guardian Notes

Photos for internal purposes only

When you have provided all the information required, the page will display that there are no more notices.



**Mason Bell**

2RH

| Notices    |
|------------|
| No notices |